

PRIVACY POLICY

Effective Date: August 20, 2026

("AHI Supply," "AHI," "we," "our," or "us" means AHI Supply, LLC.)

AHI Supply respects your privacy and is committed to protecting the information you provide to us through our website, business operations, and communications.

This Privacy Policy explains what information we collect in connection with our Texas business operations, how we use it, when we may share it, and the choices available to you regarding your information.

1. INFORMATION WE COLLECT

We may collect the following categories of information:

A. Business and Contact Information

- Company name
- Contact person name and title
- Business address
- Email address
- Telephone number
- Billing and shipping information
- Tax identification information, contractor license information, or other business verification information when necessary

B. Financial and Credit Information

When customers apply for credit or establish account terms, we may collect:

- Credit application information
- Banking or payment information
- Trade references
- Credit history or payment-related information
- Financial statements or supporting documentation voluntarily provided in connection with credit requests

C. Website and Technical Information

When you visit our website, we may automatically collect information such as:

- IP address
- Browser type
- Device identifiers
- Operating system information
- Pages viewed
- Referring websites
- Website activity and usage information
- Cookie, analytics, and similar technology information

D. Communications

We may retain records of:

- Emails
- Contact form submissions
- Quote requests
- Purchase orders
- Customer service communications

- Other communications with us

E. Information from Service Providers and Third Parties

We may receive information from payment processors, shipping providers, credit reporting services, trade references, analytics providers, and other third parties in connection with our business operations.

2. HOW WE USE INFORMATION

We may use collected information for legitimate business and operational purposes, including to:

- Process orders and transactions
- Provide products and services
- Respond to inquiries and requests
- Manage customer accounts
- Evaluate and process credit applications
- Verify customer identity and business information
- Communicate regarding invoices, payments, deliveries, or account matters
- Improve our website, products, and customer service
- Detect, prevent, and investigate fraud, unauthorized transactions, security incidents, or other misuse
- Maintain business records
- Enforce agreements and company policies
- Comply with legal and regulatory obligations

3. SHARING AND DISCLOSURE OF INFORMATION

We do not sell personal data or process personal data for targeted advertising as those terms are defined under the Texas Data Privacy and Security Act.

We may disclose information as reasonably necessary to conduct our business operations, including to:

- Payment processors
- Shipping and delivery providers
- Information technology providers
- Website hosting providers
- Analytics providers
- Service providers and contractors
- Accountants, attorneys, auditors, and professional advisors
- Financial institutions
- Credit agencies
- Governmental, regulatory, or law enforcement authorities when required by law or legal process
- A purchaser, successor, or other party involved in a merger, acquisition, reorganization, financing, sale of assets, or similar business transaction

Credit and Trade Reference Information

In connection with customer credit applications or account relationships, we may provide or verify business credit, payment, or account history information when responding to trade reference or credit verification requests submitted by third parties.

Such information is provided in good faith based on records maintained in the ordinary course of business and subject to applicable law.

4. COOKIES AND WEBSITE ANALYTICS

Our website may use cookies, pixels, analytics tools, and similar technologies to:

- Operate and secure the website
- Improve website functionality

- Measure website performance
- Understand visitor interactions with the website

We may use third-party analytics services, including Google Analytics, to help us understand website usage. We do not use remarketing pixels or website tracking technologies for targeted advertising. You may control cookies through your browser settings. Disabling certain cookies may affect website functionality.

Where required by applicable law, we will provide additional notice and consent choices regarding cookies and similar technologies.

5. DATA SECURITY

We implement reasonable administrative, technical, and physical safeguards designed to protect information from unauthorized access, disclosure, misuse, alteration, or loss.

However, no method of electronic storage or internet transmission is completely secure, and we cannot guarantee absolute security.

6. DATA RETENTION

We retain information only for as long as reasonably necessary to:

- Conduct business operations
- Maintain customer accounts
- Comply with legal, accounting, tax, regulatory, and contractual obligations
- Resolve disputes
- Enforce agreements
- Protect our legal rights

Retention periods may vary depending on the nature of the information and applicable legal requirements.

7. YOUR PRIVACY RIGHTS AND CHOICES

The Texas Data Privacy and Security Act (TDPSA) provides certain rights to Texas residents acting in an individual or household context. These rights do not apply to individuals acting in a commercial or employment context and may be subject to other limitations or exceptions under applicable law.

To the extent the TDPSA applies to you and the personal data at issue, you may have the right to:

- Confirm whether we are processing your personal data and access that data
- Correct inaccuracies in your personal data
- Delete personal data provided by or obtained about you, subject to applicable exceptions
- Obtain a copy of certain personal data in a portable and readily usable format
- Opt out of the sale of personal data, targeted advertising, or certain profiling in furtherance of decisions that produce legal or similarly significant effects

How to Submit a Privacy Request

To exercise an applicable privacy right, contact us at marketing@ahi-supply.com or at the mailing address in Section 11. Please include enough information for us to reasonably identify you and understand your request. We may request additional information when reasonably necessary to authenticate your request.

Appeals

If we decline to take action on an applicable privacy request, you may appeal our decision by replying to our response or by contacting marketing@ahi-supply.com and stating that you are appealing a privacy request decision. Please include sufficient information to identify the original request. We will review and respond to the appeal as required by applicable Texas law.

Non-Discrimination

We will not discriminate against you for exercising privacy rights provided by applicable Texas law.

Marketing Communications

You may opt out of non-essential marketing communications by using the unsubscribe instructions in the communication or by contacting us. You may continue to receive transactional or account-related communications when necessary to conduct business with you.

8. CHILDREN'S PRIVACY

Our website, products, and services are intended for business and commercial use and are not directed to children under the age of 13.

We do not knowingly collect personal information from children under 13.

9. THIRD-PARTY LINKS

Our website may contain links to third-party websites. We are not responsible for the privacy practices, content, or security of external websites.

We encourage users to review the privacy policies of those third parties before providing information.

10. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time.

Any updates will be posted on this page with a revised effective date.

11. CONTACT INFORMATION

If you have questions regarding this Privacy Policy, or our information practices, or an applicable privacy request, please contact:

AHI Supply, LLC

P.O. Box 2789

Alvin, Texas 77512

Email: marketing@ahi-supply.com